

# Monitorering i Power Platform: Behold kontrollen og få oversikt

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S P E A K E R

# Introduksjon



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S P E A K E R

# Introduksjon



## Thomas Sandsør

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# Hva denne sesjonen vil dekke

- 01** Hva er det som gjør overvåking i Power Platform krevende?
- 02** Power Platform Admin Center: Oversikt og Alerts
- 03** Power Automate Automation Center: PA Dashboard
- 04** Power Apps Live Monitor
- 05** Beste Praksis og key takeaways

# **Spørsmål**

**Bruker du noen verktøy for å holde kontroll på bruk i Power Platform i dag?**

**Hvem synes det er krevende å monitorere bruk av apper, flyter og agenter?**

# Oversiktsproblemet

*Hvorfor administratorer sliter med å se helheten*

Innsikt og oversikt for Power Platform er spredt på tvers av **flere portaler, dashbord og verktøy**. Det finnes ingen enkelt kilde til sannhet.

## Konsekvensene

- Blindsoner. Problemer dukker opp først når brukerne klager
- Ufullstendig oversikt
- Overforbruk av lisenser går ubemerket. **Microsoft-revisjoner** kan bli svært kostbare 🤖
- Ingen samlet visning av alt i tenanten

### Slik er det i dag

PPAC Monitor

CoE Toolkit

Application Insights

M365 Admin Center

Power Automate  
Automation Center

Copilot Studio  
Analytics

Service Health

Bruksrapporter

Agent 365

Diverse kanaler

# Managed Environments

Managed Environments is a suite of premium capabilities that allows admins to manage Power Platform at scale with more control, less effort, and more insights. Admins can use Managed Environments with any type of environment. Certain features can be configured upon enabling a Managed Environment. Once an environment is managed, it unlocks more features across the Power Platform.

# Managed Environments

A Managed Environment encompasses, but isn't limited to, the following features:

- [Environment groups](#)
- Limit sharing
- Weekly usage insights
- Data policies
- Pipelines in Power Platform
- Maker welcome content
- Solution checker
- IP Firewall
- IP cookie binding
- Customer Managed Key (CMK)
- Lockbox
- Extended backup
- Data policies for desktop flow
- Export data to Azure Application Insights
- Administer the catalog
- Default environment routing
- Create an app description with Copilot
- Virtual Network support for Power Platform
- Conditional access on individual apps
- Control which apps are allowed in your environment
- Create and manage masking rules

[Managed Environments overview - Power Platform | Microsoft Learn](#)

# Inventory og Usage

PPAC

GENERALLY AVAILABLE

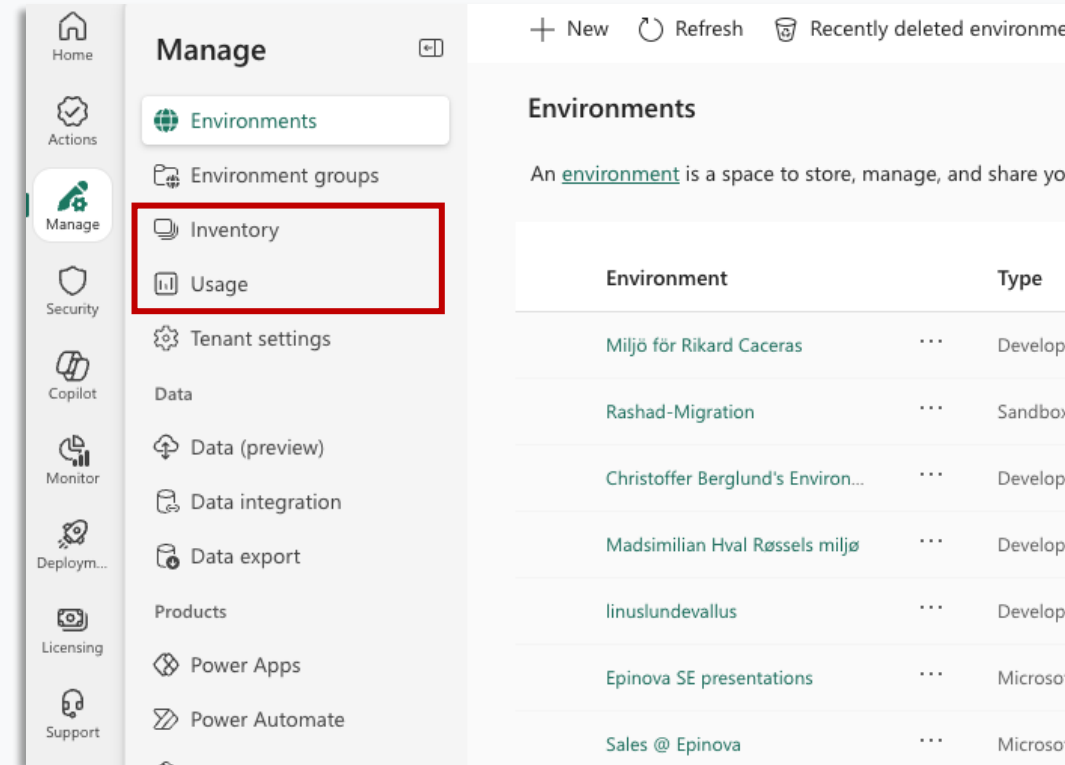
## Power Platform Inventar (Inventory)

Samlet visning av Power Apps, agenter og Power Automate mm. på tvers av alle miljøer. Gir oversikt og mulighet til å enklere jobbe med governance i organisasjonen.

PUBLIC PREVIEW

## Power Platform Bruk (Usage)

Moderne dashbord for Power Apps, Power Automate og Copilot Studio. Spor forbruk/overbruk og adopsjon.



# Actions

Kan bistå i governance-arbeidet

PPAC

PUBLIC PREVIEW

## Handlinger (Actions)

Ukentlig skanning av tenanten gir konkrete anbefalinger for opprydding og sikkerhet

Apper uten gyldig eier (siste 90 dager) -> tildel ny eier inline  
Ubrukte apper (siste 60 dager) og overdelte apper

*Krever Managed Environments for full oversikt*

The screenshot shows the Microsoft 365 'Actions' and 'Recommendations' interface. The 'Actions' tab is highlighted with a red box. The 'Recommendations' section shows a list of 14 active recommendations, including high-severity items like 'Enable Global Secure Access for Agents' and 'Manage canvas app access through sharing settings'.

Severity	Recommendation
High	Enable Global Secure Access for Agents across all environments to ensure full visibility
High	Manage canvas app access through sharing settings
High	Manage agent access through sharing settings
High	Turn on tenant isolation for all environments in this tenant
High	Enable Customer Lockbox to control Microsoft operator access to your content
High	Improve environment hygiene by moving the production apps out of the default environment
High	Review and convert expiring trial websites to production
High	Review Power Apps license recommendations
High	Assign licenses to pending Power Apps license requests
Medium	Maintain tenant hygiene by reviewing unpublished agents <span>PREVIEW</span>
Medium	Maintain tenant hygiene by cleaning up unused apps
High	Assign valid owners to mitigate business continuity risks
High	Secure high-value applications that are shared with 'Everyone', including guest users
Medium	Improve search speed by limiting characters checked before search starts

# 01 DEMO

## Inventory, Usage & Actions at First Glance

*What is deployed across your tenant – and who is using it*

### Explore Inventory

View cloud flows, agents & apps across every environment in one place

### Identify high consumers

Filter by Power Apps, Power Automate or Copilot Studio to spot top resources

### Check recommendations

See what actions you can take on improving tenant health



#### **Pro tip**

Can't see Inventory or Usage? Check that you have Power Platform Administrator role

# Alerts

Utløst varsler basert på terskelverdier

PPAC

GENERALLY AVAILABLE

## Varsler basert på regler

Opptil 50 regler per miljø som overvåker canvas-apper og Power Automate-flyter for feil over et angitt nivå.

**Send varsler til opptil 5 personer eller grupper – ikke bare eierne**

*Krever Managed Environments*

Power Platform admin center

Search for settings, pages, and more

Monitor

- Overview
- Alerts
- Logs
- Products
- Power Apps
- Power Automate
- Copilot Studio

Alerts

Get the info you need when you need it most. Configure up to 50 custom alert rules per tenant and we'll notify you when some...

+ Alert rule

Alert rules | Triggered alerts

Items: 12

Status	Alert rule	Scope
<input checked="" type="checkbox"/>	Flow Run Time > 30s - ColorCloud Demos Environment	Environment
<input checked="" type="checkbox"/>	Cloud Flow Success <98% - ColorCloud Demos Environment	Environment
<input checked="" type="checkbox"/>	Monitor agents success rate - ColorCloud Demos Environment	Environment
<input checked="" type="checkbox"/>	PA Desktop Flow Time in Queue > 2 mins - ColorCloud Demos Environment	Environment
<input checked="" type="checkbox"/>	Time to Full Load - ColorCloud Demos Environment	Environment
<input checked="" type="checkbox"/>	D365 Sales App Launch - ColorCloud Demos Environment	Environment
<input checked="" type="checkbox"/>	Recent App Launches - ColorCloud Demos Environment	Environment
<input type="checkbox"/>	Availability for high-use canvas apps is under 90%	Tenant
<input type="checkbox"/>	Availability for high-use model-driven apps is under 90%	Tenant
<input type="checkbox"/>	High-use cloud flows have a success rate under 90%	Tenant
<input type="checkbox"/>	High-use desktop flows have a success rate under 90%	Tenant
<input type="checkbox"/>	High-use agents have a success rate under 90%	Tenant

# 02 DEMO

## Creating Your First Alert Rule

*Set up proactive monitoring in under 3 minutes*

### Navigate to PPAC

PPAC → Monitor → Alerts

### Configure the rule

Choose resource type, metric & threshold, set severity (Low / Medium / High)



### What's new

New metrics (preview): canvas app data request success rate & latency, code app alerts, Power Automate work queue SLA violations

# Power Automate Automation Center

Power Automate

## Ett sted for å overvåke flytene dine per miljø

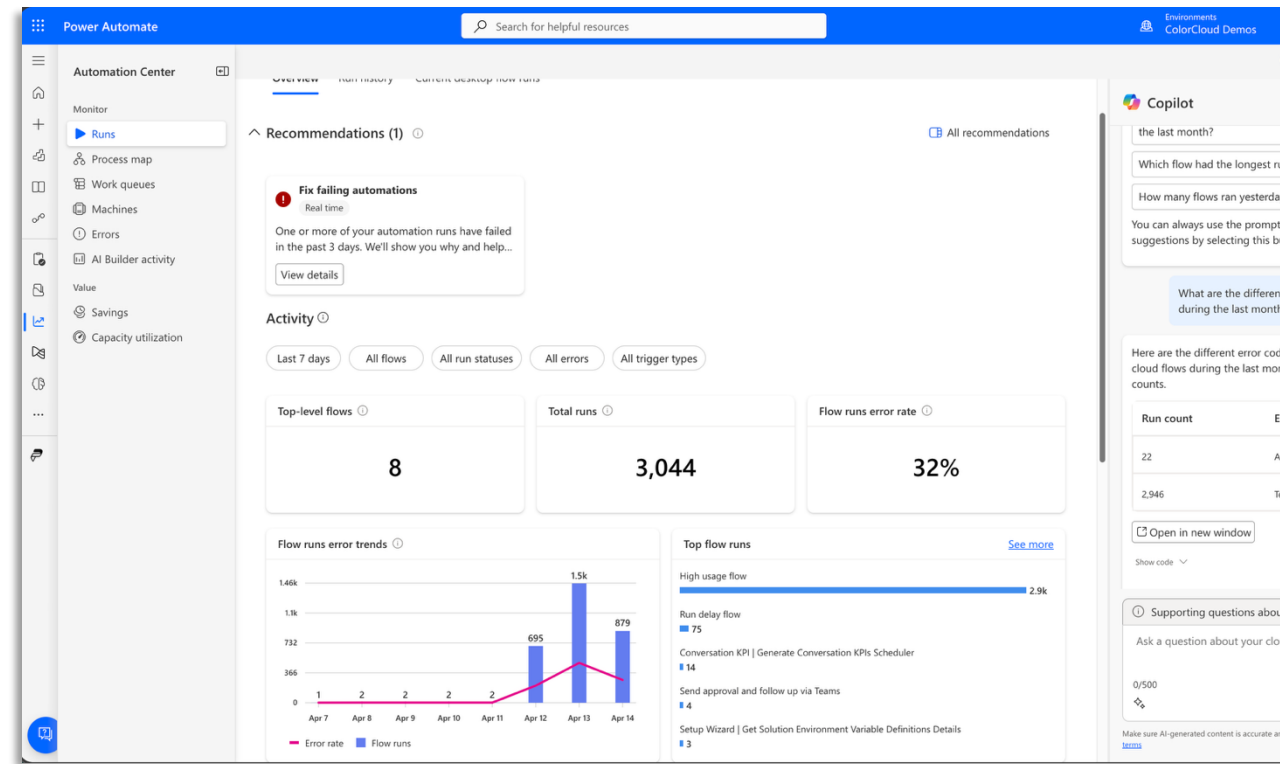
Et samlet dashboard i Power Automate (make.powerautomate.com) som gir oversikt over feil på tvers av sky- og desktop-flyter.

**Oversikt:** helsestatus, suksessrate og trender

**Anbefalinger:** proaktive tips for å forbedre stabilitet og ytelse

**Copilot:** Chat for å spørre om data og flytkjøringer

*Anbefalinger krever Managed Environments og Work queues krever Power Automate Premium.*



# 03 DEMO

## Automation Center for Power Automate

*Exploring the dashboard and key monitoring views*

### Open the Automation Center

make.powerautomate.com > Automation Center

### Overview and Runs tabs

Overview: total runs, success rate, error trend & recommendation cards

Runs tab: filter by Failed status, click a run to show action-level detail

Errors tab: error type grouping and recommended fix cards

### Nice to know



Only flows inside a **solution** (stored in Dataverse) appear in the Automation Center. Cloud flow data can take **up to 1 hour** to appear after a run.

# Power Apps Live Monitor

Debugging live med brukeren

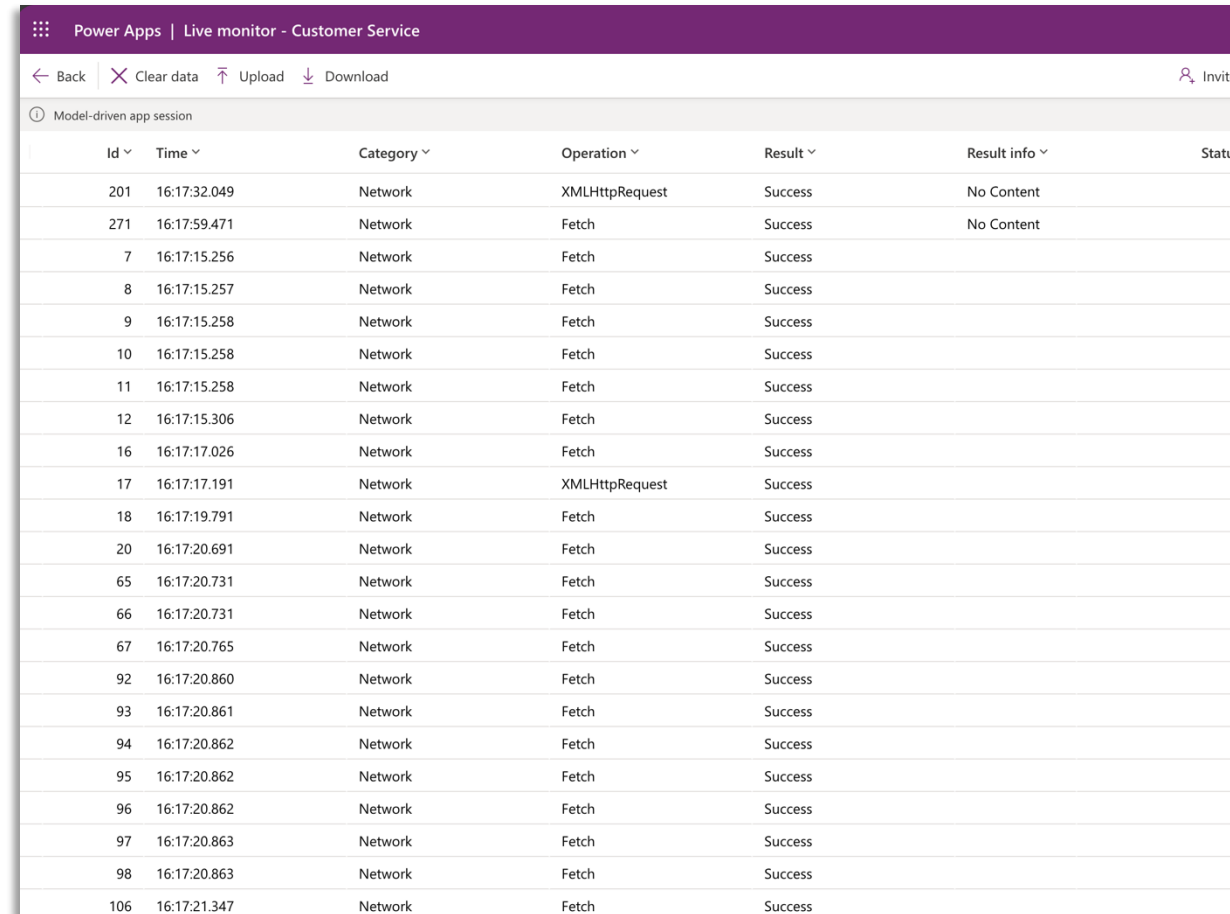
Power Apps

Når en bruker melder en feil du som utvikler ikke kan reprodusere feilen så kan **Live Monitor** brukes for og du må se hvert klikk, formel og nettverkskall **i sanntid**.

- **Inviter:** del økten med kolleger som feilsøker sammen med deg (Invite)
- **Koble bruker:** send en lenke til brukeren og se økten deres direkte (Connect user)

## 💡 Tips: Bruk Trace() i Power Fx

Legg inn `Trace("melding", TraceSeverity.Information, {data})` i formler for å se egne meldinger og variabler i Live Monitor-strømmen – uten å forstyrre brukeren.



The screenshot shows the 'Power Apps | Live monitor - Customer Service' interface. It features a table with columns for Id, Time, Category, Operation, Result, Result info, and Status. The table contains 18 rows of data, showing various operations like XMLHttpRequest and Fetch, all with a 'Success' result. The interface also includes navigation buttons like Back, Clear data, Upload, and Download, and an Invite button.

Id	Time	Category	Operation	Result	Result info	Status
201	16:17:32.049	Network	XMLHttpRequest	Success	No Content	
271	16:17:59.471	Network	Fetch	Success	No Content	
7	16:17:15.256	Network	Fetch	Success		
8	16:17:15.257	Network	Fetch	Success		
9	16:17:15.258	Network	Fetch	Success		
10	16:17:15.258	Network	Fetch	Success		
11	16:17:15.258	Network	Fetch	Success		
12	16:17:15.306	Network	Fetch	Success		
16	16:17:17.026	Network	Fetch	Success		
17	16:17:17.191	Network	XMLHttpRequest	Success		
18	16:17:19.791	Network	Fetch	Success		
20	16:17:20.691	Network	Fetch	Success		
65	16:17:20.731	Network	Fetch	Success		
66	16:17:20.731	Network	Fetch	Success		
67	16:17:20.765	Network	Fetch	Success		
92	16:17:20.860	Network	Fetch	Success		
93	16:17:20.861	Network	Fetch	Success		
94	16:17:20.862	Network	Fetch	Success		
95	16:17:20.862	Network	Fetch	Success		
96	16:17:20.862	Network	Fetch	Success		
97	16:17:20.863	Network	Fetch	Success		
98	16:17:20.863	Network	Fetch	Success		
106	16:17:21.347	Network	Fetch	Success		

# 04 DEMO

## Live Monitor in Power Apps

*Debugging in real time*

### Running Live Monitor

Open a solution → Find model-driven app → Monitor  
Invite user to connect to session  
Review user steps and errors

#### Nice to know



Live Monitor must be run on the model-driven app and **not directly** on a custom page, but when the custom page is part of the MDA, it will track the user steps

# TIPS & NICE TO KNOW

## TIPS

### Application Insights

Send Power Apps-telemetri til Azure Monitor for detaljerte logger, egendefinerte hendelser og lang lagring. Komplement til PPAC Monitor.

## VERKTØY

### Ukentlig sammendrag

Managed Environments sender en ukentlig digest med adopsjon, nye apper, flyter og anbefalinger. Krever ingen oppsett, slå på Managed Environments og rapporten kommer på e-post / Teams.

## VERKTØY

### Dataverse Analytics

Innebygde dashbord i PPAC for lagring, API-bruk, revisjonsvolum og systemjobber. Erstatter den utgåtte Organization Insights, uten ekstra lisens eller oppsett.

## FEB 2026

### CoE Starter Kit

Ikke lenger aktivt vedlikeholdt, issues blir ikke gjennomgått. Kjernefunksjonene finnes nå direkte i PPAC (Inventar, Bruk, Monitor, Handlinger). Eksisterende installasjoner fungerer fortsatt, men planlegg migrering.

# Track Copilot Credits usage

Tenant settings

Power Platform admin center

copilot usage

Home

Actions

Manage

Security

Copilot

Monitor

Deploy...

Licensing

Support

Admin centers

Manage

- Environments
- Environment groups
- Inventory
- Usage
- Tenant settings**
- Data
  - Data (preview)
  - Data integration
  - Data export
- Products
  - Power Apps
  - Power Automate
  - Power Pages
- Dynamics 365 apps
- Copilot Studio
- Dataverse

## Tenant settings

These settings are applicable across your organization. [Learn more](#)

Name ↑	Managed Environ...	Description
<a href="#">Additional Copilot feedback</a>	No	When using Copilot in Pow
<a href="#">Basic Copilot Feedback</a>	No	When using Copilot in Pow
<b><a href="#">Copilot Credits Overage Notification</a></b>	No	Manage additional recipie
<a href="#">Copilot help assistance in Power Automate via Bing</a>	No	Allow the Copilot-enhance
<a href="#">Copilot in Power Apps (preview)</a>	No	Enable Copilot preview fea
<a href="#">Copilot Studio authors</a>	No	Select a security group tha
<a href="#">Publish Copilots with AI features</a>	No	Allow Copilots to publish t

### Copilot Credits Overage Notification

Manage additional recipients for the Copilot Credits Overage Notification email.

Additional recipients:

someone@contoso.com

All [Power Platform administrators](#) and [Dynamics 365 administrators](#) will also receive the Copilot Credits overage notifications. Separate email recipients with a semicolon.

Save Cancel

# Thank you for attending!



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